



# CARPUS

*Protection & Investigations*

## PRIVACY POLICY

### Overview

We are strongly committed to safeguarding privacy on our website. We operate under the following set of strict privacy principles for every contracted client: The only information we obtain is what's needed to process transactions. Unless it's already available, or falls under the F.O.I.A. that information is never sold for any reason, without your prior acknowledged consent, and/or court ordered to do so.

### Cookies

Each time you log into our site, we store a temporary “cookie” in the browser files of your computer. This cookie is used during your online session to allow you access to the member’s area, without repeatedly requiring you to re-enter your username and password. Whenever you log off or leave the site, the cookies file is automatically removed. Please also note: Third party vendors, including Google, use cookies to serve ads based on your prior visits to this website. You have the option to opt out of Google’s use of cookies by visiting the [Google Advertising Opt-out Page](#). Alternatively you can opt-out of cookies by visiting the [Network Advertising Initiative Opt-out Page](#).

### External Links

In order to provide visitors with greater value, some of our pages may provide links to various third party websites. In no case is information or ‘cookies’ provided to the third party sites without your consent. However, keep in mind that many sites do attempt to capture visitor information when you browse those sites. Once you leave our site, we are not able to alert you should another site attempt to gather information from your browser.

## Private Forums

We may provide our visitors with a multi-tiered message board that makes sharing information with others easy. To protect your privacy when posting or replying to messages in the message board, your personal information and email is not revealed. However, remember that any information that you disclose in the message board areas can be read by all others, so exercise caution when deciding to disclose your personal information.

## Security

Our website has security measures in place to protect the loss, misuse, and alteration of the information under our control. We employ strict security measures to safeguard online transactions; personal information is stored in a secured database and is always sent via an encrypted Internet channel.

## Choice/Opt-In

Our site gives users the opportunity to opt-in to receive communications from us. You can be assured that we never sell, or make available your email address to anyone for any purpose, without your prior acknowledged consent, and/or court ordered to do so. This site also gives users the option to remove their information from our database in order to stop receiving communications, or our service.

## **TERMS & CONDITIONS**

1. This agreement first dated is between Carpus Protection & Investigations, hereafter referred to as AGENCY; and the name entered represents they are a duly authorized company representative hereafter referred to as CLIENT. Any initial fees are

not a guarantee of service. However, if it's determined by AGENCY that your request is verified, your application is approved, and service is agreed upon, the initial fees may be added to the CLIENT'S retainer amount. If approved, this will also serve as the Retainer Agreement. The parties hereby agree that AGENCY may attempt to provide CLIENT with services, which may include but not limited to consulting, investigations, written reports, notary, documents, protection, secure transport, electronically recorded statements and images, computer images, messages, video and or photographic materials. CLIENT requests the AGENCY to initiate a consultation, investigation and/or protection for the objectives listed in the service details section. The type of service(s) rendered to complete assignments will be at the sole discretion of the AGENCY. CLIENT understands the AGENCY offers services for Business-To-Business (B2B) clients only, and not individual consumers, or the general public.

2. The requested services are subject to the terms and conditions set forth in the agreement, and must be permissible by law. CLIENT understands that the AGENCY will to the best of its abilities, attempt to fulfill the requested services. However, there are no guarantees as to the outcome, or results of services requested. The CLIENT hereby agrees to pay AGENCY for services at either the quoted hourly rate, daily rate, or flat rate, plus all other expenses, and mileage (if applicable). You acknowledge there is a minimum of 4 hours, or the full flat rate for services to be deemed by the sole discretion of the AGENCY. Note: rates are based on one (1) associate. Additional associates are at separate rates, plus all expenses, and mileage (if applicable). Please make your required selections within. All service requests and retainers must be received and finalized at least 24 hours prior, or a rush fee will be assessed. Additional services are available upon request, at additional expense(s). Restrictions apply.

3. CLIENT agrees to pay additional reasonable expenses which may include, but not limited, to mileage, tolls, transportation, travel, parking, lodging, commercial database usage fees, equipment fees, photographs, video fees incurred including DVD and SD supplies, duplications, admission fees, cost of meals, postage and the time-cost for the written report. In the event where legal proceedings are required including but not limited to Attorney's Fees, Bail Bondsman, legal fees, etc, client will pay associated fees directly and immediately. Furthermore, AGENCY reserves the right to rotate, transfer, or withdraw Associates at any time, for any reason with or without notice.

4. CLIENT further agrees to pay the full retainer plus any applicable taxes before services are scheduled. Should the Retainer fee be insufficient and the CLIENT is requesting a continuance of services, an agreed upon amount shall be submitted to the AGENCY immediately. The AGENCY may notify the CLIENT when approximately 80% of the Retainer has been exhausted. A verbal report may be provided to the CLIENT with the current details of the AGENCY's findings, or if available, CLIENT agrees to login to the client portal for up to date information. The CLIENT can then agree to continue services or terminate, and will send notification in written form. CLIENT understands files are not stored permanently. Once information is made available to the CLIENT, it may be completely deleted from our system. It's CLIENT's sole responsibility to save data for future use on their own storage device(s). Any final payment(s) remaining by the CLIENT shall be due immediately upon the receipt from the AGENCY invoice. All payments are final, nonrefundable, and nontransferable.

5. If the unpaid balance is not remitted within thirty (30) days, a mance charge (late fee) of 1.5% per month will be assessed on the unpaid balance. This agreement shall commence on the date first written on this agreement and shall continue until terminated by either party for convenience by giving a two (2) day

written notice via e-mail or upon final remittance by CLIENT. All communications will be sent via email to the address you provided during the registration process.

If the CLIENT is a Business, Corporation, Municipality, Attorney, Law Firm, or Government Entity and has contracted the AGENCY for services or in any matter or method on behalf of a third party, then it is hereby expressly acknowledged, covenants and agrees that the obligation of the Business, Corporation, Municipality, Attorney, Law Firm, or Government Entity will pay the AGENCY in full, and is in no way contingent upon a result, outcome, settlement, or payment from their respective client(s).

6. AGENCY warrants to CLIENT that it's duly licensed in the State of Florida under the name Carpus Protection & Investigations. The agency license number A1600279, as required by law, to perform related services. AGENCY warrants to CLIENT that the services shall be performed with the degree of skill and care, and in conformity with the accepted professional standards prevailing in the industry at the time the services are performed. AGENCY further warrants to the Client that in performing the services it will comply with all known applicable local, state and Federal laws, regulations, and rules including, without limitation, those pertaining to the confidentiality of sensitive information. Except as specifically provided by above, AGENCY, disclaims all other warranties expressed or implied. All findings furnished to CLIENT are exclusively for CLIENT's own legal and permissible use. AGENCY is not a consumer reporting AGENCY and promotes responsible use of confidential information. It is the CLIENTS sole responsibility to safeguard the information to third parties. CLIENT agrees not to use any information provided by the AGENCY to invoke physical, emotional or immoral acts.

7. CLIENT agrees to restrict the dissemination of said findings to only 3rd parties who have a legitimate need to know, and/or authorized by the law. CLIENT agrees to keep AGENCY's identity

in the strictest of confidence, and will not disclose or divulge any information publicly or through any media outlets. If CLIENT requests services outside of AGENCY scope of services, and or outside of AGENCY licensing/jurisdiction, then CLIENT hereby authorizes AGENCY to sub-contract 3rd party vendors. AGENCY reserves the right to transfer ownership and authority of this contract in whole or in part to any third party at any time and for any reason with or without notice to the client. CLIENT will keep all pertinent and intellectual property of AGENCY in the strictest of confidence at all times, and will return all property of AGENCY immediately upon request. CLIENT will not attempt to directly hire AGENCY staff, associates, or third party vendors. CLIENT will indemnify and hold the AGENCY (and it's staff, directors, officers, owners, associates, affiliates, vendors, etc) harmless from any and all damages, losses, civil action, costs, or expenses, including attorney fees, suffered or incurred in connection with the AGENCY. AGENCY will keep findings strictly confidential and will not disseminate or release any findings to 3rd parties unless authorized by the CLIENT, except for information that is already available to the general public, covered under the F.O.I.A., or court ordered to do so.

8. CLIENT agrees to give prompt (within 48 hours) written or telephonic notice of any legal proceeding, including, without limitation to, any civil action, administrative hearing or arbitration, in which the findings of the AGENCY, or any portion thereof, are to be used in a material issue. AGENCY is an independent contracted provider and shall not be deemed an employee, associate or representative of the CLIENT. Neither party shall have the authority to make binding representation or agreement on behalf of the other. This instrument (including any exhibits) contains the entire contract between parties, and any agreement or representation respecting services or duties of either party in relation thereto not expressly set forth in this instrument is null and void. If any part of this agreement is deemed unenforceable in a court of law, the surviving remainder will be fully enforced.

Any amendment or modifications of this instrument shall be in writing and duly executed by both parties. This agreement shall be governed by and construed in accordance with Lake County, in the State of Florida.

[www.CarpusPi.com](http://www.CarpusPi.com)